

MINUTES OF THE PPG MEETING  
HELD ON TUESDAY 1<sup>ST</sup> NOVEMBER 2016  
AT SEAHOUSES HEALTH CENTRE

1. Present: Brenda Stanton, Rosemary Ellis, Jane Karthause, Marjorie Turner, Sheena Trotter
2. Apologies for Absence: Ann Gladstone, Elaine Robertson, Stuart Roberston, Joy Palmer-Cooper
3. Minutes of the Last Meeting accepted.
4. Rosemary welcomed Jane Karthaus to the PPG. She also mentioned that the PPG had been in existence for 11 years in January 2017.
5. Matters Arising  
Dentistry in Belford. The waiting list is over 150. He is being paid at the rate when he took over and is not being paid at the rate in line with his patient list. If he does not get a proper remuneration in line with his list size then he might have to go private. He asked if there was anything the PPG could do to help him rectify this problem. Maybe Isabel Hunter Chair of Health and Wellbeing at Northumberland County Council. The NHS North of Tyne doesn't look after health matters. Maybe he should ask to be re-assessed as at the minute he is classed as a part time practice which clearly he is not. Brenda to speak to Isabel Hunter to see what could be done. Rosemary to speak to Phillippe (dentist) to see what he has done. Add to next meeting agenda.
6. CCG Locality Meetings  
Rosemary has been to 3 and Marjorie to 1. The next one is 15<sup>th</sup> December prior to the meeting about Rothbury Hospital. Rosemary cannot attend the December meeting, Brenda could manage to go if doesn't clash with parish council. Might ask Ann Gladstone if she could go. Jane Karthaus might be able to go too. May be an idea to set up a rota for attendance at future meeting. Brenda to ask Alan Bell about Rothbury Hospital.
7. Flu Clinics  
Pharmacies taking patients from the flu clinics. CCG to do a draft letter to go to the press about this and the impact on surgeries. Rosemary may do a letter to go to the press too. The surgery is considering bringing forward the campaign to start earlier next year if they can get the vaccines in plenty of time.
8. Bullet Point Lis  
Maybe do a bullet point list with a summary of the PPG activities in the past year.
9. Practice Newsletter  
Send an e-mail to Brenda for her to circulate the newsletter to PPG members. The PPG would also be interested in any staff changes please.
10. Any Other Business  
BMEF. Information kiosk under discussion on approved sites. This would be a touchscreen (£4,000).  
Ear Clinics – As these come under the remit of the District Nurses but is not a service that we are required to provide and sometimes clinics are not available, would it be possible to set up some kind of ear clinic funded by the BMEF. Also certain cosmetic

procedures which are not covered by the NHS maybe set up a private clinic to do this for 2 hours a week also funded by the BMEF? Maybe get patients views on these subjects. The PPG view is that they feel it is a good idea in principle if it was viable for the practice to offer these services. Jane asked how information about services available are disseminated to patients e.g. ear clinics. The next BMEF meeting is 8<sup>th</sup> February 2017 so maybe this could be discussed then.

Brenda will try to organise somebody from Carers Northumberland to come to a PPG meeting to give a talk about their role etc.

Jane was impressed by the DRUM review process, how quick and efficient it was and would this format be useful for other situations? Jane also expressed how impressed she is with our surgery overall.

Date of Next Meetings: Belford: Wednesday 25<sup>th</sup> January 2017 at 2pm  
Seahouses: Tuesday 21<sup>st</sup> March 2017 at 2pm