

MINUTES OF THE PPG MEETING
HELD ON WEDNESDAY 13TH OCTOBER 2015

Present Mrs. B. Stanton, Mrs. R. Ellis, Mr. D. Cromarty, Mrs M. Coleman, Mrs M. Turner, Mrs J. Palmer-Cooper, Mrs A. Gladstone.

Apologies: The Robertsons

1. Minutes of the Last Meeting

BMEF: Report from the AGM

Brenda gave a synopsis of the different roles of the Practice Nurse and the District Nurse.

The PPG would like to recognise the work of the District Nurses. It was suggested that maybe something could be put on the practice website about the different roles of the Practice Nurses and the District Nurses. There is a Community Nursing Services Leaflet which was left by Elaine (Community Matron). Maybe an abbreviated version could be used by the practice in the waiting rooms perhaps on an A4 sheet. Also maybe one about the PPG and what their role is.

Minutes were accepted.

2. Matters Arising

Membership of the PPG. Val Metcalf could maybe become a virtual member of the PPG. Brenda to send the information to her.

Maybe invite visitors to come to PPG meetings if we have a speaker. We could then get feedback from them after the meeting. Not necessarily a registered patient of Belford Medical Practice. There were no objections to this.

Ambulance Service/Patient Transport

Ann Gladstone said that her experience of the ambulance service and 111 had been excellent when she had used it recently. The ambulance arrived after 15 minutes and took her to hospital.

Sometimes the ambulance can take a while to come, but this depends on whether the local ambulance is out and if an ambulance has to come from elsewhere.

3. CCG

Marjorie to send out copies of Minutes to members. Brenda forwarded the May minutes to PPG members. Next meeting of the CCG is 19th November 2015 2-4 at Bondgate Practice. Rosemary cannot attend. Brenda will go if available to do a presentation.

Marjorie attended the Berwick Café meeting at the Swan Centre in Berwick in August. She raised the problems with hospital transport. There is another meeting in October, Marjorie and Rosemary will attend.

NEAS is looking at using taxis to ease the transport problems.

4. Practice Website – PPG Page

What information is to go onto this? Brenda will send out two versions that had been used in the past to members who can then put forward any ideas and then the PPG can decide what they wish to put on their website page and let Brenda know as soon as possible so she can liaise with Lorraine.

5. BMEF Meeting Dates

10/02/2016, 13/07/2016 and 12/10/2016 all at 6.30 at Belford. The AGM will be in the July meeting.

The BMEF has purchased two sets of headphones for patients who are hard of hearing, one for each surgery. The Fund has received lots of donations. It was thought that it was good that the PPG can scrutinise requests for equipment.

Ann can't always get to BMEF meetings so maybe someone else could go if necessary with Brenda and Rosemary.

6. Any other Business

a) Podiatry/Chiropody. It was thought that maybe the Podiatrist/Chiropodist (Jane Johnson) could come to a PPG meeting to explain her role, patient self referral, numbers to ring. This information is accessible in the surgery at Belford. Rosemary wondered if the information was also at Seahouses surgery. The Chiropodist could give Rosemary a number to ring to get someone to come to the December meeting on the 2nd December.

Meeting Closed 3.10pm

