

NHS Friends and Family Test November 2017

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online						
Postcard	9	2				
Other						
Total	9	2				

Comments

- Friendly staff & atmosphere. Dr Moss always has plenty of time to spend with me as his patient, not rushed, personal touch, plus we have built up a good doctor/patient relationship where I feel he knows my condition(s)
- Very helpful and do not rush you.
- Seen on time, friendly reception, doctor listened and was helpful, easy to access surgery with sticks.
- Belford Medical Practice is by far the best practice I have experienced. Able to get appointments quickly and the care is excellent all the receptionists greet you so well stops you from feeling anxious.
- Friendly Service
- Appointments available within a couple of days. Staff helpful and friendly, doctors listen to your concerns, great for continuity of care, feel comfortable with GP's & Nurses in general – not just following this visit
- Prompt diagnosis & thorough examination & pleasant attitude of all staff
- Always friendly